



Appointment Cancellation Policy

Cancellation of scheduled appointment at least 24 hrs. prior to appointment time:

NO CHARGE

Cancellation of scheduled appointment within 24 hrs. of appointment time:

½ CHARGE

No Show – No Phone Call to cancel appointment:

FULL CHARGE

Unavoidable circumstances may warrant special consideration, but please note that the above charges will apply to most cancellations. The courtesy call that you receive to remind you of your visit is usually made within 24 hrs. of your appointment. It is your responsibility to know when your appointment is scheduled. Less than 24 hours notice doesn't allow Life Counseling Center sufficient time to offer that session to another client in need. Thank you for understanding the importance of keeping your appointment.

To cancel or reschedule an appointment, please call (410) 822-6223 or (888) 581-5433. Calls left on the answering machine will be logged at the time they came in.